

DigiRen Meet Up

7 February 2019 – Engage Office

Minutes

Welcome – Alan McNiven

Alan gave an overview of some feedback received from the last DigiRen Meet Up on the format of future meetings, including opportunities for more networking, social media skills, spotlight on projects/organisations and demos of new technology, which have all been incorporated in today's session.

General Digital Update - Diane Webb

Diane provided an update on general digital projects and initiatives.

Public Wifi

Free Wifi is now available in Johnstone and Renfrew Town Centre's. Wifi in Paisley Town Centre is coming soon but Paisley High Street is live. Wifi is also available in key buildings including libraries and town halls. A full list of locations can be found on Renfrewshire Council website.

SCVO Charter Fund

SCVO have announced the 7th round of charter funding to support organisations and communities to get online. The two funding themes are:

1. Supporting working age people to increase financial capability, employment and other economic outcomes; and
2. Supporting older and disabled people to reduce social isolation and loneliness

Priority will be given to projects that demonstrate a focus on two areas:

1. Projects which can demonstrate a track record of working with individuals who are facing issues such as poverty, social isolation and other forms of inequality.
2. Projects where digital skills activity for their service users are embedded in the organisations day-to-day activity.

Members of the Johnstone PC Learning group discussed the difficulty that can be faced in reaching isolated people. It was suggested that they link up with Housing Associations to help reach these groups.

The draft Health and Social Care Strategic Plan has a section on loneliness and isolation. The plan will be circulated amongst the group for feedback as part of the consultation process. **Action: Kevin Hampsey/Diane Webb**

23 Things

23 Things for Digital Knowledge is a self-directed course run by The University of Edinburgh. It comprises of 23 courses, all built around a different digital theme (e.g. social media, copyright, digital security etc.). More information can be found at www.23things.ed.ac.uk

Slack

Slack is an online collaboration hub that could be used by the DigiRen group to share ideas, network with each other and continue the conversation after meetings.

Diane will circulate an email to the group inviting them to join Slack. **Action: Diane Webb**

Roar - Spotlight on Digital: Visual Impairment Digital Skills Project – Grant Halliday and Bernadette McGarvey

Grant and Bernadette provided an update on the Visual Impairment Digital Skills Project carried out at Roar. The aim of the project was to tackle digital exclusion in visually impaired older adults.

The project helped 16 older adults (with 4 participants from the Disability Resource Centre). Funding was provided via the 6th round of SCVO Charter Fund.

John Turley provided 7 bespoke workshops and training for service users and professionals.

Pieces of technology used in the workshops includes commercially available items such as Amazon Echo/Google Smart system's which can provide home automation functions like talking clocks and weather updates.

Advice was given on useful phone and tablet apps as well as accessibility functions.

Guests at the workshops included representatives from assistive tech companies Humanware, Eyepal Solo and Orcam My Eye.

David Collins and Freda Gillock at the HSCP Sensory Impairment Centre advised they provide a similar service and were unaware this project was happening. It was agreed that more effort will be made to advise of upcoming projects, and work with partners where suitable. Diane asked about the services online presence in terms of a webpage, website or social media page.

Freda Gillock to give a presentation on their service at a future meeting. **Action: Freda Gillock.** Kevin Hampsay will link with Freda to ensure they have an online presence via the HSCP website. **Action: Kevin Hampsay**

SCVO Essential Digital Skills Survey Trial and Feedback – Diane Webb

The SCVO Essential Digital Skills Survey looks at people's basic digital skills. DigiRen could use the survey to establish a baseline of digital skills for Renfrewshire. The Local Government Digital Office is also looking to use the survey across Local Authorities.

The survey can be adapted so suit our requirements,

The group were asked to look over the survey in small groups and note any comments/feedback on post it's.

Feedback on the survey included:

- Different methods for keeping passwords secure
- Different layers of survey to reflect ability/use
- Age ranges are quite restrictive – could people provide their age instead?

Diane agreed to send the survey around the group to provide further feedback. **Action: Diane Webb**

Virtual Reality – Jesús E. Russian

Jesús, a PHD student at University of the West of Scotland provided an overview of his thesis subject on the impact virtual reality can have on the wellbeing of people with disabilities, by working with service users at the Disability Resource Centre.

Sessions were held to assess how virtual reality can improve wellbeing through themes such as meditation. Jesús is aiming to determine what service users needs and what they want to achieve from the immersive experiences of virtual reality. He is producing a further two experiences that will be delivered at the DRC.

The group recognised the benefit virtual reality could have for many client groups to improve wellbeing, such as people with dementia.

Jesús writes a blog on his project and the link will be shared with the group. **Action: Diane Webb**

The link to the Scottish Government's guidelines on screen time for young people will be

shared with the group on Slack. **Action: Diane Webb**

Twitter Challenge – Ross McNicol

A Twitter training session will take place on March 7th at Engage Renfrewshire from 9.30am – 12pm. Information on this will be sent to the DigiRen group via EventBrite.

Ross provided a brief overview of the top social media platforms, and their target demographic:

1. Facebook – family centric
2. Instagram – younger generation
3. Youtube – video based so not practical for use in the work place
4. Twitter – real time information network
 - Important news breaks on it
 - World leaders use it to communicate

It can be used for online campaigns, that can be tracked by using a #hashtag that groups everything together.

Ross set the group the challenge of tweeting some advice to the world using the #Renspirational.

Mentimeter Demo – DigiRen Evaluation – Ross McNicol

Ross gave a demonstration of Mentimeter, an online evaluation tool that can be used with mobile devices. It allows for questions to be asked with different response tools such as sliding scales, comment boxes and a variety of ways in which responses can be displayed such as pie charts and word art. It can also be used remotely for people unable to attend meetings and can be kept open after.

A key theme that came out from DigiRen feedback was Partnerships. Ideas on how this can be explored in future meetups include 'speed dating' and the various partnerships sharing information.

The results from the DigiRen feedback will be distributed to the group. **Action: Diane Webb/ Ross McNicol**

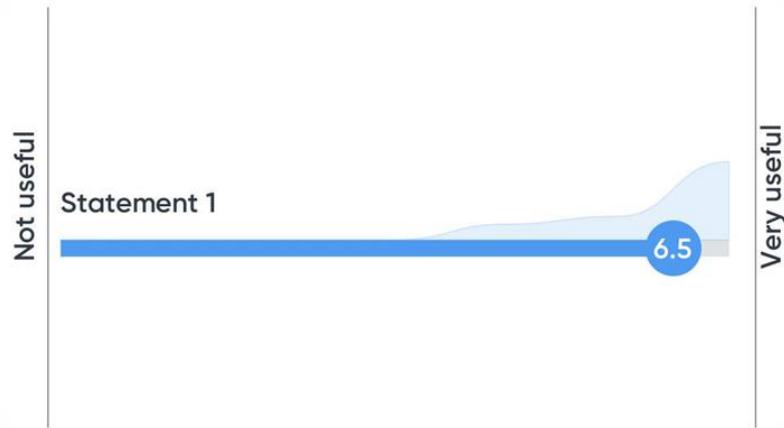
Close and thanks – Alan McNiven

Alan thanked everyone for coming and asked the group if they had any further comments/suggestions on the meeting.

It was suggested that a contact list/biographies of group members be established, accessible via Slack so that members can contact each other out with meetings. If anyone wishes to get in touch with another member in the meantime, then contact Diane Webb. **Action: All**

How useful did you find this digiren meeting?

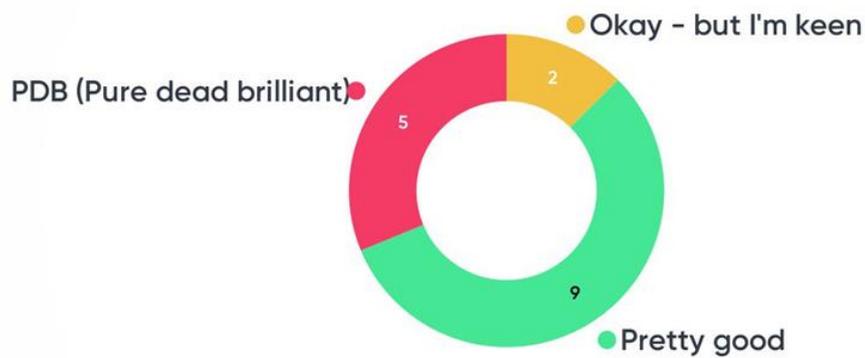
Mentimeter



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How do you rate your digital skills?

Mentimeter



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What would you like to hear about at the next meeting?

Mentimeter



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