

User Experience Panels – Volunteers needed

More than 2,400 volunteers from across Scotland signed up to work with us as part of the Experience Panels. We are now at the mid-point of the Experience Panels and are re-opening recruitment to allow more people to become volunteer panel members.

Putting the user experience first and involving the people of Scotland in the design of processes and services are two of the key principles of social security in Scotland. The Experience Panels are one of the ways that we will put those principles into practice.

Who can join the Experience Panels

The Experience Panels involve people with direct, personal experience of the benefits that will be devolved to the Scottish Government. This covers:

- most ill health and disability benefits:
 - Disability Living Allowance
 - Personal Independence Payment
 - Attendance Allowance
 - Severe Disablement Allowance
- Industrial Injuries Disablement Benefit
- Carers Allowance
- benefits that are part of the Regulated Social Fund:
 - Cold Weather Payments and Winter Fuel Payments

People who are acting as a parent/guardian, appointee or power of attorney for someone with experience of any of the above benefits are welcome to register to join the Panels.

All the info can be found here: <https://www.gov.scot/publications/social-security-experience-panels-faqs/> .

Please feel free to forward this email onto anyone you think it may be of interest to and also share on your social media or email updates. If you have any questions, please don't hesitate to get in touch.

Many thanks,

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