



East Renfrewshire Citizens Advice Bureau

No. SCO 13474

Limited Company No 175064

Registered Charity

FRN: 617454

11/07/2019

216 Main Street
BARRHEAD
East Renfrewshire
Tel: 0141 881 3660

E-mail: bureau@eastrenfrewshirecab.casonline.org.uk

Dear Sir/Madam,

I am writing to you today to introduce myself. My name is Cara McCarthy and I am the new EU National Support Service Worker based here at the East Renfrewshire Citizens Advice Bureau. This advice service is for European citizens who require assistance with their applications to remain in the UK post-Brexit. This is a new and additional service provided at the bureau, and is funded by the Scottish government. This service will cover East Renfrewshire, Renfrewshire and Inverclyde.

We will be concentrating on vulnerable clients who are at risk of missing the deadline to make an application to remain in the UK post-Brexit, and supporting applications for the EU Settlement Scheme. However, clients who require more information on the application process can also access this advice service. We will provide telephone calls and face to face services to ensure users have a choice in how they obtain support from us. We also offer a part-time specialist helpline service to provide free, confidential, and impartial advice to our clients.

If you would like us to speak to your members and tell them a bit more about what we do, we would be more than happy to arrange a time and date to visit. Otherwise, we encourage you and your members to contact us on 0141 881 3660 should you need any advice or you have any further questions. We can also arrange drop in sessions at your premises for advice and more information about the new role.

Yours Faithfully,

Cara McCarthy
EU National Service Support Worker